Perform a complete reset of your ONX-620

Step 1: Restore unit to factory defaults
Find this option under System Settings.

Step 2: Purge your unit of all previous data
Instructional video available on our support site:
https://www.tmgtestequipment.com.au/solutions/index.php?app=cms&ns=video&ref=n7hELJOcytI

Step 3: Reload software
Instructional video also available on our support site:
https://www.tmgtestequipment.com.au/solutions/index.php?app=cms&ns=video&ref=9ClCJFm0e-c

Step 4: Perform a Built-In Self-Test (BIST)
Instructional video also available on our support site:
https://www.tmgtestequipment.com.au/solutions/index.php?app=cms&ns=video&ref=zYIR7g4atDU

Step 5: Load Limit Plan (NBN Template)
Template and instructions available in our ONX-CATV tech support website: https://tmg.com.au/onxsupport

Step 6: Test your unit at a known working location

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